Novato Fire Protection District
Catalog of Enterprise Systems
Calendar Year: 2023

Current System Vendor	Current System Product	System Purpose	Category/Type of Data	Primary Custodian Division	Data Collection Timeframe
Adobe Office Products	Acrobat, Reader	Creating or reading PDF formatted documents	Administrative	All Divisions	Daily/continuous
ADP	Time and Attendance	Payroll software	Administrative	All Divisions	Daily/continuous
ARC GIS	ESRI	Mapping information	Geographical Information System	Prevention	Daily/continuous
Avenza Maps	Avenza	Out of County fire mapping software	Operations	Operations	Daily/continuous
California Professional Firefighters Association	PER Personnel Exposure Reporting	Exposure reporting software	Operations	Operations/EMS	Daily/continuous
Cognizant's Trizetto Healthcare Software Solutions	Trizetto Provider Solutions	Online Claims processing of electronic claims	EMS Services, patient care, ambulance billing fees	EMS/EMS Billing Division	Daily/continuous
Dameware	Dameware	Remote PC assistance software	Administrative	Administration	Daily/continuous
Emergency Reporting by ESO	Emergency Reporting Systems	Fire District Incident Reporting, Prevention Occupancy data, Apparatus Staffing Rosters	NFIRS compliant incident data	Operations/Administration	Daily/continuous
FileMaker, Inc.	FileMaker Pro	CE certifications, Evaluations	All	Administration	As needed
FirstNet Central	AT&T	Cell phone & data account	All	Operations/EMS/Admin	Daily/continuous
FreshService	FreshWorks	HelpDesk ticketing system	HelpDesk tickets	Administration	Daily/continuous
Google Suite	Google	Online file storage	All	Administration	Daily/continuous
Granicus	NFD Website	Novato Fire Website	All	Administration	Public self-enrolls
Image Trend	Image Trend	Patient care reporting	EMS Services, patient care	EMS/EMS Billing Division	Daily/continuous
Kronos/UKG	Telestaff	Staffing software	Administrative	All Divisions	Daily/continuous
NetCloud by Cradlepoint.	Cradlepoint	Router data/tracking/configuration	Operations	Operations/EMS	Daily/continuous
OHD	Quantifit 2	Making sure mask fit correctly on Operations Staff Members	Operations	Operations	As Needed
Office 365	Office Software	General work and email	All	All Divisions	Daily/continuous
Peloton	Peloton	Fitness software	Operations	Operations/EMS	Daily/continuous
Ps Trax	PS Trax	Medicine supply tracking software	EMS, ambulance billing fees	EMS/EMS Billing Division	Daily/continuous
QuickBooks	QuickBooks 2022	Financial accounting, payables	Financial	Finance Division	Daily/continuous
Tablet Command	Tablet Command	Fire Apparatus and Incident command tracking	Operations	All Divisions	Daily/continuous
Target Solutions	Target Solutions	Training data/classes	Training, certifications, qualifications	Training	Daily/continuous
Team Up	Team Up	Calendar system for multi users	All	Administration	Daily/continuous
Trend Micro	Trend Micro	Antivirus/spam filtering	Administrative	All Divisions	Daily/continuous
Tritech Software Systems	Respond Billing	Ambulance fee billing	EMS Services, patient care, ambulance billing fees	EMS/EMS Billing Division	Daily/continuous
Verizon Business	Verizon	Cell phone & data account	All		Daily/continuous
VMWare	Airwatch	Mobile device management	Administrative	Administration	Daily/continuous
Zoll Data Systems	Zoll Data Systems	Insurance verification and patient skip tracing	EMS, patient care	EMS/EMS Billing Division	Daily/continuous
Zoom	Zoom	Online meeting software	All	Administration	Daily/continuous
Zoom	Zoom	Virtual meeting	All	All Divisions	Daily/continuous

*All system data is updated as needed